What to do if you have a **Complaint?**

Problems with: Other Students?

Host Family? Teachers?

Other Staff?

See the
International
Student Dean or
International
Director

No Resolution?
Talk to the
Principal

School not helping?

- Have you seen your Class or Mentor Teacher?
- International Student Director Mr Declan Manning or Homestay Co-ordinator Michelle Cossey
- Contact the Principal Mr Martyn Knapton by seeing his Personal Assistant Mrs Anne Nillesen
- Contact NZQA:

qadrisk@nzqa.govt.nz

or call them on:

0800 697 296

 If your complaint is about fees, contact iStudent complaints:

www.istudent.org.nz

or call them on:

0800 00 66 75