

What to do if you have a **complaint?**

**Problems with:
Other Students?
Host Family?
Teachers?
Other Staff?**

- Have you seen your form Teacher?

**See the
International
Student Dean or
International
Director**

- Director of International Students: Mrs Sue Whale

**No Resolution?
Talk to the
Principal**

- Contact the Principal: Mr Chris Nielsen. Make an appointment with his secretary Mrs Anne Nillesen

**School not
helping?**

- Contact NZQA:
qadrisk@nzqa.govt.nz
or call them on:
0800 697 296
- If your complaint is about fees, contact iStudent complaints:
www.istudent.org.nz
or call them on:
0800 00 66 75